

We appreciate your business. As a business that has been classified as 'essential' during this time of dealing with the corona virus we think it is a good idea to communicate what we do know about how we are going to operate moving forward.

In an effort to keep our customers, employees, and our families safe we are adapting the following procedures:

1. We have upgraded our cleaning and sanitizing procedures. Our frequently used surfaces and equipment are sanitized several times daily or after each use.
2. We are providing and requesting customers that enter our stores to apply hand sanitizer as they enter the store.
3. We will provide and make available "curb service" at both our locations in Canton and Wellsboro. If you know what you want to purchase, you can simply call in with order. Payment will be over the phone credit card payment. The invoice and payment paperwork will be done without you entering the store. Once you arrive at the store just call us and let us know you are here and we can bring it out to your vehicle. This system may challenge us for a while. We will appreciate as long a lead time as possible to prepare your order.
4. Our drivers and delivery employees will be making minimum customer contact while making their deliveries.
5. If a customer has symptoms of the virus, has tested positive for the virus or has been in close contact with someone who is symptomatic or has tested positive for the virus we ask them not to enter our stores.
6. While in our stores we request you keep the "social distance" of 6 feet from other store customers and employees if possible.

We realize we are an essential business for those of you feeding and caring for your animals, whether those animals are your pets or your farm herd. We will strive to keep both stores open to meet your needs through this stressful time. Please don't hesitate to call us if you have any questions.